

MANAGEMENT COMMITMENT

Our facilities serve the tourism region of Evrenseki in Antalya. In providing our "Hotel Management and Accommodation Services," we do not compromise on our internal and external contexts.

- Guest satisfaction,
 - Legal authorities,
 - Changing competitive conditions
- represent our external context, while
- Keeping up with technological advancements,
 - Integrating our outsourced processes,
 - Our "VALUES,"
 - Our "CULTURE"

constitute our internal context.

People are our most fundamental "VALUE." Just as the satisfaction of our guests and their peaceful, unique holiday experience is important, it is equally important to provide our employees with a working environment where they feel happy and valued.

When selecting employees, we do not discriminate based on religion, language, or race.

We congratulate and encourage employees who contribute to every success we achieve, who have vision, believe in teamwork, value human principles, possess talent, and uphold strong work ethics.

Because we know:

"Guest satisfaction is only possible if employee satisfaction exists."

The SERVICE CULTURE that emerges from the interaction of our contexts is the privilege we promise our guests.

Competent leaders have been appointed for the establishment, continuity, and continuous improvement of our integrated quality management system, which is built upon all these contexts.

To make quality measurable and bridge the gap between internal and external contexts, goals have been set, and their foundations have been communicated to employees through policies.

All standards, legal requirements, and guest conditions for which we are responsible are documented in the integrated quality system and are continuously updated.

In our integrated quality processes, "RISK-BASED THINKING" is fundamental. We always analyze the next step to achieve fewer nonconformities, more improvements, and higher satisfaction.

Executive Management